

For Your Reference and Easy Navigation–

use the designated lines below to write your Share, Checking, Certificate, IRA, and Loan ID/Number(s).



Checking ID/Number

Example	ID/Number
<u>Checking</u>	<u>0004</u>

Share ID/Numbers

Example	ID/Number
<u>Savings</u>	<u>0001</u>
<u>Vacation</u>	<u>0002</u>
<u>Holiday</u>	<u>0003</u>
<u>Savings Plus Account</u>	<u>0005</u>
<u>Premium Yield Accounts</u>	<u>0025</u>

Certificate ID/Numbers

- PFFCU Certificate numbers will increase sequentially based on the quantity of PFFCU Certificates you own.

Example	ID/Number
<u>Certificate</u>	<u>1000</u>
<u>Traditional IRAs</u>	<u>3000</u>
<u>Roth IRAs</u>	<u>4000</u>
<u>ESAs</u>	<u>5000</u>

IRA Share ID/Numbers

Example	ID/Number
<u>Traditional IRAs</u>	<u>0006</u>
<u>Roth IRAs</u>	<u>0012</u>
<u>ESA IRAs</u>	<u>0018</u>

Loan ID/Numbers

Example	ID/Number
<u>Personal Line of Credit</u>	<u>0002</u>
<u>Auto</u>	Write your ID/Number here.
<u>Signature Loan</u>	Write your ID/Number here.
<u>Home Equity Line of Credit</u>	<u>0009</u>
	Write your ID/Number here.
<u>Credit Card</u>	Write your ID/Number here.
<u>Mortgage/Home Equity Loan</u>	Write your ID/Number here.
	Write your ID/Number here.
	Write your ID/Number here.
	Write your ID/Number here.

24-Hour EXPRESSBanker Guide

Call 215-931-0315 · 800-448-4041



To Get Started:

Welcome to the Main Menu,
select from the following
below by pressing:

1. Call 24-Hour **EXPRESSBanker** **215-931-0315** or **800-448-4041**.
You must listen to the full greeting and then you will be prompted to follow the steps below.
2. Enter your 8-digit member number.
3. Enter your PIN.
4. The available balance of your S1 Savings Account and your S4 Checking Account will automatically be given.
5. Choose the action from the main menu that you want to complete and **EXPRESSBanker** will provide specific instructions.

Helpful Tip:

- Press **3 *** for the main menu
- Press **9 *** to access a different member number



- 1 for **Account Balance**
- 2 for **Account History**
- 3 for **Funds Transfer Activities**
- 4 for **Activate Your PFFCU Debit Card**
- 5 for **Change PIN**

1. Account Balance Menu

Checking Account

- **Current Balance**
- **Available Balance**

Share Accounts

- **Current Balance**
- **Available Balance**

Certificates and IRAs

- **Current Balance**
- **Maturity Date**
- **Yield Available**

Loans

When one of the below **Loans** is selected, you will hear your **Current Balance, Next Payment Amount, Next Payment Date, and Payoff Amount.**

- **Personal Line of Credit***
- **Auto**
- **Signature Loan**
- **Home Equity Line of Credit**

* *Personal Line of Credit provides an additional option, **Available Balance** which is listed after **Current Balance.***

Credit Card

- **Current Balance**
- **Available Balance**
- **Payment Amount**
- **Next Payment Date**

Mortgage/Home Equity Loan

- **Current Balance**
- **Payment Amount**
- **Next Payment Date**

2. Account History Menu

When one of the below is selected, you can obtain your Account History by searching: **Last 10 Transactions, By Date or By Amount.**

Checking Account provides an additional option (listed last) allowing you to search by **Check Number.**

Checking Account

Share Accounts

Certificates and IRAs

Loan Accounts

3. Funds Transfer Menu

Transfer Funds Immediately

Schedule a Funds Transfer

- **One Time Transfer**
- **Bi-weekly Transfer**
- **Monthly Transfer**

Immediate Payments

Hear An Existing Transfer

Delete Existing Scheduled Transfers

4. Activate Your PFFCU Debit Card

5. Change PIN

Your Personal Identification Number (PIN) is a four digit number combination that allows you to access your account through **24-Hour EXPRESSBanker.** You can change your PIN to any combination of numbers between **1000** and **9998.**